

<b>To:</b>	Office Managers / Administrators	<b>From:</b>	AmeriHealth Caritas VIP Care Plus
<b>Fax:</b>		<b>Pages:</b>	2
<b>Phone:</b>		<b>Date:</b>	2/5/2020
<b>Re:</b>	Medicare Beneficiary Identifier	<b>Cc:</b>	

Urgent

For Review

Please Comment

Please Reply

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### Comments

Please review the information regarding the Medicare Beneficiary Identifier and our plan's use of unique identification numbers.

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Effective January 1, 2020, the Centers for Medicare and Medicaid Services (CMS) began requiring the use of the new Medicare Beneficiary Identifier (MBI) on most transactions and will reject transactions received using the Social Security Number-based Health Insurance Claim Number (HICN).

As a Medicare-Medicaid Plan, AmeriHealth Caritas VIP Care Plus has always used unique identification (ID) numbers for our beneficiaries and not the HICN or MBI. We encourage all providers to continue to obtain and use the AmeriHealth Caritas VIP Care Plus ID number on all transactions with our plan. This will not only help protect your patients' identities, but will also facilitate the accurate processing of your transactions. Providers can obtain a member's plan beneficiary ID number in any of the following ways:

- The beneficiary's ID card.
- Accessing NaviNet at <https://navinet.navimedix.com> and verifying eligibility.
- Calling Provider Services at 1-888-667-0318.

In the event you are unable to obtain or cannot use the member's plan ID number, please remember to use **only** the MBI and not the HICN. If you have any questions about this process please contact Provider Services at 1-888-667-0318.