

Attention AmeriHealth Caritas VIP Care Plus Dental Providers!

MI (pronounced "MY") Health Link is a program offered by Michigan Department of Health & Human Services (MDHHS), the Centers for Medicare & Medicaid Services (CMS), and health plans known as Integrated Care Organizations (ICOs), offering services to the dual eligible population, providing its members all Medicare and Medicaid services under one plan. **AmeriHealth Caritas VIP Care Plus** is one of the ICOs offering the **MI Health Link** program. Included in this coverage are dental benefits, which are administered through the SKYGEN USA network. Therefore, as a provider in the SKYGEN USA network, you have agreed to be part of the **AmeriHealth Caritas VIP Care Plus** network.

The following benefits are covered under this plan:

- \$0 copay for examinations and evaluations, one time every six months.
- \$0 copay for cleaning, one time every six months.
- \$0 copay for fluoride treatments, up to 6 applications per lifetime.
- \$0 copay for X-rays.
 - Bitewing X-rays, one time in a 12-month period.
 - A panoramic X-ray, one time every five years.
 - A full mouth or complete series of X-rays, one time every five years.
- \$0 copay for fillings.
- \$0 copay for tooth extractions.
- \$0 copay for complete or partial dentures, one time every five years.

Dental Appointment Timely Access to Care Standards:

- Initial Dental Appointment Within eight (8) weeks of request.
- Routine Dental Care Within twenty-one (21) Business Days of request.
- Preventive Dental Services Within six (6) weeks of request.
- Urgent Dental Care Within 48 hours.
- Emergency Dental Services Immediately 24 hours/day 7 Days per week.

We wanted to share this information with you because it is important for SKYGEN USA providers to not turn away any **AmeriHealth Caritas VIP Care Plus** members due to a lack of awareness of this plan. For your reference, we have included a copy of a member identification card, so when presented you will be familiar with it.

<div style="display: flex; justify-content: space-between;"> <div style="text-align: center;">  <p>AmeriHealth Caritas VIP Care Plus</p> </div> <div style="text-align: center;">  <p>MI HEALTH LINK</p> </div> </div> <div style="display: flex; justify-content: space-between; margin-top: 20px;"> <div> <p>Member name: <Cardholder Name></p> <p>Member ID: <Cardholder ID#></p> <p>Beneficiary ID: <Medicaid ID#></p> <p>PCP Name: <PCP Name></p> <p>PCP Phone: <PCP Phone></p> <p>MEMBER CANNOT BE CHARGED Copays: \$0</p> <p>H0192 001</p> </div> <div style="text-align: center;">  <p>Medicare Rx <small>Prescription Drug Coverage</small></p> <p>RxBIN: 019587</p> <p>RxPCN: 06500000</p> <p>RxGRP: Care Plus MI</p> </div> </div>	<p>Member Services:.....1-888-667-0318 (TTY 711)</p> <p>Contact Member Services for Dental and Vision benefit assistance.</p> <p>24-Hour Nurse Advice Line:.....1-855-843-1145</p> <p>Pharmacy Help Desk:.....1-855-327-0510 (TTY 711)</p> <p>Website:.....www.amerhealthcaritasvipcareplus.com</p> <p>Behavioral Health Services:.....1-855-996-2264 (TTY 711)</p> <p>24-Hour Behavioral Health Crisis Line:.....1-855-927-4747 (TTY 711)</p> <p style="text-align: right;">AmeriHealth Caritas VIP Care Plus P.O. Box 853914 Richardson, TX 75085-3914</p> <p>Send claims to:</p> <p>Claim Inquiry:.....1-888-667-0318 (TTY 711)</p>
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If you have any questions regarding this plan, please contact the **AmeriHealth Caritas VIP Care Plus** Provider Services at 1-888-667-0318.