

Provider Resources



AmeriHealth Caritas VIP Care Plus Website



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Providers

Providers

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AmeriHealth Caritas VIP Care Plus (Medicare-Medicaid Plan) is an [MI Health Link](#) Medicare-Medicaid Plan is offered by AmeriHealth Michigan, Inc. Michigan is one of 15 states selected to design new approaches to coordinated care for people on both Medicare and Medicaid.

Website Highlights

Available resources on the website:

- Provider Manual.
- Searchable Provider Directory.
- Searchable Drug Formulary.
- Training Modules.
- Provider Communications.
- Forms.
- Provider Reference Guide.
- Link to NaviNet.
- And much more...

www.amerihealthcaritasvipcareplus.com



NaviNet is America's leading healthcare provider portal connecting over 40 health plans and 60% of the nation's physicians. NaviNet is not only used by AmeriHealth Caritas VIP Care Plus, but also payers like Cigna and Aetna.

Through NaviNet providers can:

- Check claim status.
- Print copies of remittances.
- Check member eligibility.
- Enter authorization requests.
- Generate reports – Care Gaps, Clinical Summaries.

To sign up for NaviNet go to the link on our website or

<https://navinet.secure.force.com/>

NaviNet Provider Portal Highlights



Provider Services Highlights

Provider Services can assist you with:

- Member eligibility.
- Benefit inquiries.
- Claims status.
- Assistance with member concerns/resources.

Provider Services is available seven days a week from 8:00 a.m. – 8:00 p.m. by calling 1-888-667-0318.





AmeriHealth *Caritas*[™]

VIP Care Plus