

AmeriHealth Caritas VIP Care Plus values both its providers and members. For that reason, we want to remind you to provide transitional care management (TCM) with medication reconciliation post-discharge (MRP) services for your patients. The Centers for Medicare & Medicaid Services (CMS) understands the importance of this service in providing quality care for your patients; therefore, CMS adopted the MRP HEDIS® measure and has also designated it as a star ratings measure. Medication reconciliation is a review in which the discharge medications are reconciled with the most recent medication list in the outpatient record. Documentation must be in the outpatient medical record and include evidence of medication reconciliation; the date when it was performed by the prescribing practitioner, registered nurse, or clinical pharmacist; and the provider's signature.

If coding guidelines are met, MRP is reimbursed through two TCM service codes, 99495 and 99496; otherwise, it can be reported with the non-reimbursable CPT Category II code 1111F. The two TCM codes generally have the same requirements, with the primary difference being whether the level of decision-making is moderate or high complexity. To report these services, the following must be met:

1. The initial direct contact with the patient and/or caregiver (includes telephone/electronic) must occur within two days of discharge.
2. The patient must be seen within 14 days of discharge (99495) for those with moderate complexity and within seven days of discharge (99496) for those with high complexity.
3. Medication reconciliation must be performed and documented within 30 days of discharge. Other necessary follow-up, such as reviewing labs and scheduling additional services, should also be performed within the 30 days.

We realize not all patients discharged from the hospital require the complex decision-making required by TCM services. However, it is still important to perform MRP within 30 days. If you perform MRP without TCM, please document this service and submit claims using the appropriate CPT code.

We are here to help you and our members. Our team of nurses, social workers, and nonclinical support staff are available to assist members with scheduling the post-discharge visit with your office as needed.

Please contact Provider Services at **1-888-667-0318** if you have any questions. Thank you for the care you provide to our members.