



To: AmeriHealth Caritas VIP Care Plus Providers

Date: January 19, 2016

Subject: Emdeon is now "Change Healthcare"

**Summary:** Emdeon, AmeriHealth Caritas VIP Care Plus's revenue and payment cycle management provider has rebranded as "**Change Healthcare.**"

In September 2015, Emdeon announced they had rebranded as Change Healthcare. They have begun migration of their website, offices and communications to the new brand. As their rebranding efforts continue they will communicate their timetables as appropriate. You will continue to have access to the important information you need. To help keep things simple, below are a few things that may help:

- Change Healthcare has not closed the existing Emdeon website. All existing Emdeon bookmarks will continue to work.
- The "Login" button on the new (Change Healthcare) site will redirect you to legacy (Emdeon) sites and product lists.
- Contact Change Healthcare (Emdeon) at 1-877-363-3666 or visit [www.changehealthcare.com](http://www.changehealthcare.com) and select "Resources" for:
  - Enrollment
  - Product support
  - Payer lists
  - EFT/e-payment
  - Payer ERA

Over the coming months, Change Healthcare will continue to update the provider community about its new identity. For more information on the rebrand, please visit <http://emdeon.mediroom.com/>.

If you have questions about this communication, please contact your Provider Account Executive or the Provider Services department at 1-888-667-0318.